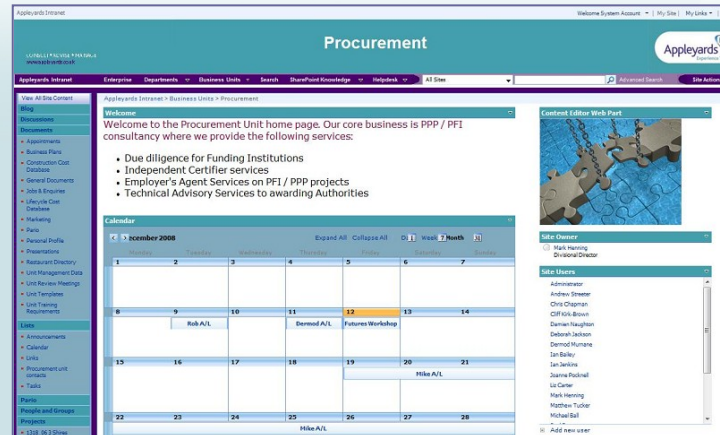
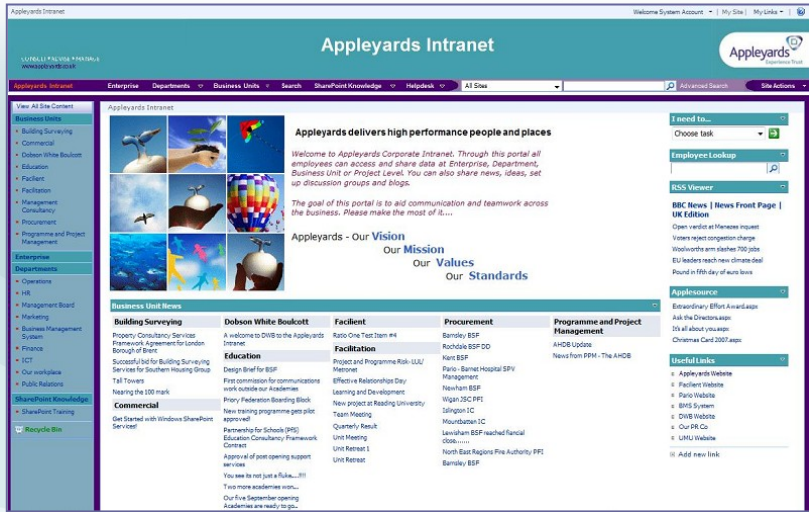




Optimising people, processes and information

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Appleyards client case study

Microsoft SharePoint® 2007 Project Management System
Appleyards provide consultancy and support services to the public, private and third sectors.

Business Challenge

Appleyards decided that the original third party delivered SharePoint project management system had been poorly developed and managed and required a full review and overhaul, with the aim of improving the solution and developing new functionality.

They also had a clear need to ensure that users of any new project management system were fully consulted and involved in the final system developed to ensure rapid adoption.

Solution

Appleyards chose Ballard Chalmers based on their established reputation as a well-known and local Microsoft SharePoint specialist.

Ballard Chalmers undertook initial high level business and user consulting including strategy and business analysis of their current system.

A SharePoint based central project management system was then developed to help their client teams keep track of project related information.

The solution aided collaboration between team members involved in individual projects and enabled project teams to view and manage project procurement and Key Performance Indicators (KPIs).

User training was also provided to ensure rapid acceptance of the new project management system and to enable Appleyards to have clear guidelines for future improvements to the system from their users.

The solution also included a comprehensive customer help desk facility and disaster recovery facility to ensure that no vital information was lost.

Technology

- Microsoft SharePoint® 2007 solution including:
 - * Document management
 - * Records management
 - * Project team sites
- Microsoft SQL® Server

"Ballard Chalmers consultancy and development expertise has been key in helping us capitalise on our existing investment in Microsoft SharePoint 2007 and helping us deliver an effective solution to the business. We look forward to working in partnership with them as we continue to enhance and develop our SharePoint system"
Colin Morell – CEO, Appleyards